



## Terms And Conditions- Breton Equine Services:

### Bookings and Treatments:

- By booking an appointment you will provide your full name, address, contact number and email.
- By accepting this treatment you understand Breton Equine Services only deal with Soft tissue dysfunctions; it does not diagnose illness, diseases nor includes spinal manipulation and relies on the owner giving a detailed previous or existing conditions there shall be no liability held against Breton Equine Services.
- Any photos taken of your horse will only be used for specific recording of injury or horse. If photos are to be used for media you will be asked for consent.
- You are under obligations to disclose all medical vet treatments your horse/dog.pony has had.
- You must disclose any medications or herbal treatments and when they were administered.

### Cancellation

- I ask that you provide 24 hours where possible for cancellations
- Treatments may not go ahead and will need to be rescheduled if:
  - The weather is above 32 degrees
  - There is rain and no under cover area to work and / or your horse is wet we are unable to do massage
  - Against vets advice

### Payments:

Must be made on the day unless previously organized and approved by Breton Equine Prior to treatments being provided.

Payments can be made by:

- Bank transfer
- Cash
- EFTPOS
- Invoice

**COVID**

If you or anyone on the property of the treating animal feels ill or suspected of COVID please ring and advise immediately.

I follow all requirements of the state and federal government in relation to COVID.

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**Code of Conduct (ETAA related)**

As a member of the Equine Therapies Association of Australia I adhere to their code of conduct. The full code of conduct can be accessed [here](#).

As a member of the ETAA I agree to the following:

- I will not knowingly breach any guidelines laid down in the constitution.
- I will not use professional connections or affiliations in an unsuitable manner.
- I will not treat any equines whilst under the influence of alcohol or drugs or whilst ill.
- I will not smoke or behave inappropriately whilst attending to clients.
- I will wear appropriate clothing and footwear whilst treating clients. This does not include revealing clothing, skirts, dresses, or uncovered shoes.
- I shall not use any unsafe or improper practice, or use equipment or modalities in which they are not trained.
- I shall always behave in a professional manner and do everything in their power not to bring the association into disrepute.
- I shall at all times show due respect and co-operate with therapists of other disciplines. Slander will not be tolerated.
- I shall at no time take part in or promote any activity, verbal or otherwise, which will reflect negatively on ETAA.